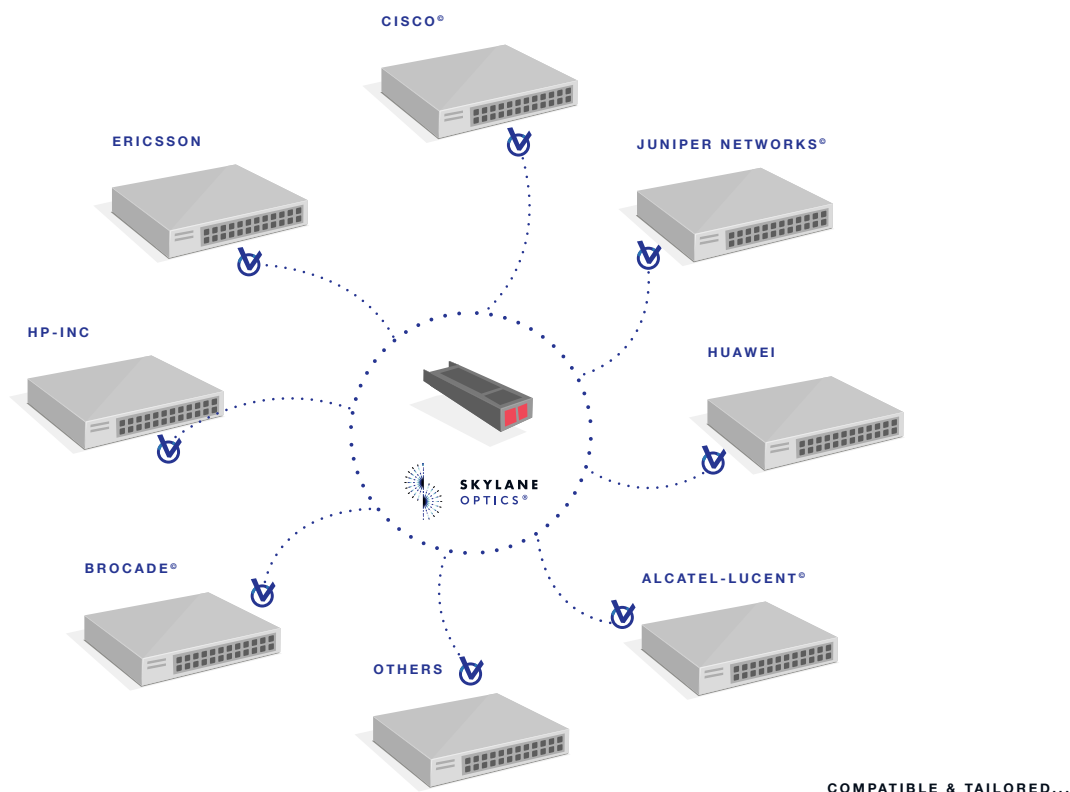


# Skylane Compliance



**SKYLANE**  
**OPTICS®**

**Skylane Optics** Offers the most effective solution for all major platforms.



**Skylane Optics** offers a solution - hybrid coding - which allows the customer to use one single transceiver part number for different platforms.

## **Skylane Optics is in full compliance with switch warranty.**

According to original vendors, the use of a Skylane Optics transceiver will not void the warranty. The vendors are obliged to fulfil the terms of warranty because Skylane Optics are fully compliant with Multi-source Agreement.

Obviously, the equipment warranty will not cover any Skylane Optics products deployed in their switches. But on the other hand you have the warranty offered by Skylane Optics.

## **Skylane Optics is in full compliance with EU legislation.**

Regarding to our legal advisor (Brantsandpatents),

the reference to the name original vendor in/on our products is merely intended to enable compatibility and to inform our customers that our products are compatible with original vendor products.

“According to article 12 of EU council regulation no. 207/2009 on the Community trademark, a third party is allowed to use a registered trademark where it is necessary to indicate the intended purpose of a product, e.g. as an accessory, provided the use is in accordance with the honest practices in industrial and commercial matters.

Settled case law makes clear that the reference we make to the other trademark falls within the scope of this article.»



## CISCO GUIDELINE

### Third party components support

The Cisco guideline for support and warranty services for the use of third-party memory, cables, gigabit interface controllers (GBICs), filters, or other non-Cisco components is as follows:

- > When a customer reports a product fault or defect and Cisco believes the fault or defect can be traced to the use of third-party memory products, cables, GBIC's, filters, or other non-Cisco components by a customer or reseller, then, at Cisco's discretion, Cisco may withhold support under warranty or a Cisco support program such as SMARTnet™ service.
- > When a product fault or defect occurs in the network, and Cisco concludes that the fault or defect is not attributable to the use of third-party memory, cables, GBICs, filters, or other non-Cisco components installed by a customer or reseller, Cisco will continue to provide support for the affected product under warranty or covered by a Cisco support program.

The nature of the defect or error is the key to determining Cisco support obligations.

Cisco also reserves the right to charge the customer per then current time and material rates for services provided to the customer when Cisco determines, after having provided such services, that the root cause of the defective product was caused by a third party vendor supplied product.

[HTTPS://WWW.CISCO.COM/C/EN/US/PRODUCTS/PROD\\_WARRANTY09186A00800B5594.HTML](https://www.cisco.com/c/en/us/products/prod_warranty09186A00800B5594.html)

## HP GUIDELINE

### ProCurve networking policy on third party connectivity accessories

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ProCurve Networking, at its discretion, may not provide support for networking problems resulting from the use of third-party transceivers or mini-GBICs. However, the warranty on the genuine ProCurve Networking product is not affected.

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## JUNIPER GUIDELINE

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If you are having a problem running a Juniper Networks devices that is using a third-party optic or cable, the Juniper Networks Technical Assistance Center (JTAC) can help you diagnose the source of the problem.

Your JTAC engineer might recommend that you check the third-party optic or cable and potentially replace it with an equivalent Juniper Networks optic or cable that is qualified for the device.

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\* The reference to the original vendors' name is merely destined to inform our customers that our products are compatible with original vendors' products. There can be no doubt that we have no commercial connection whatsoever with these mentioned trademarks and that their value, reputation and brand image is not affected at all.